

*Field Activity at West Champaran District  
From 29/5/2017 TO 3/6/2017*



**Project Location**

Champan is a historic region which now forms the East Champan district, and the West Champan district in Bihar, India. Champan is part of the cultural Mithila region. West Champan is known for its fluid border with Nepal. It is located just 60 km (37 mi) west of Birgunj.

The following 5 Blocks selected under soochnapreneur project :-

- 1) Gaunaha, 2) Lauriya, 3) Sikta, 4) Mainatar, 5) Ramnagar

The major population of Minority community, Schedule Caste and Schedule Tribe are living in these blocks. Which is also an indication of plenty of state/ central government schemes is available for their welfare and development. Also the idea of selecting the location is letting peoples know about the welfare benefits through government schemes especially those isolated and marginalized communities.



***Objectives of the Visit:-***

The following were the objectives of the visit-

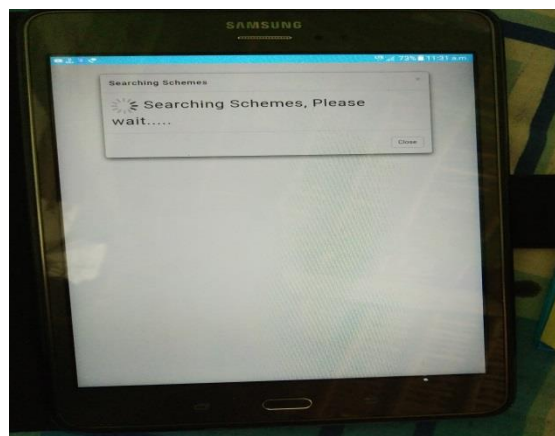
- Hands on training on Mera App
- Understand the ground issue on Mera App use
- Understand the soochnapreneurs issues, challenges
- Field visit to understand the village dynamic
- SP center visit to see the office location
- Meeting with sarpanch
- Community meeting
- Complete SP pending hiring
- Capacity building training to coordinators
- Motivate ground team
- Finalize the SP center location
- Monitor the revenue record

**SoochnaPreneurs Participation in Training in Narkatiyaganj Block**



Figure 1.1- 15 SPs participated in hands on training on 'Mera APP'. During the training, SPs understand the registration process, scheme search, adding beneficiaries with schemes, data sync, target distribution, identify the office location, set up the hardware. Following issues occurred during the training on Mera APP:-

- Taking long time in sync data
- Problem in searching scheme through registered beneficiaries



- Problem in user login
- Long time taking to activate the user after password change

Above issues hold SPs back to work on paper, which is taking a time, also a risk of damage the record. It also includes double work effort.

**Solution-** We discussed with technical team to fix the problem.

***The list of the participated SPs***

Sr No	State	District	Block	Panchayat	Name	Mobile No
1	Bihar	W.Champaran	Gaunaha	Dhanauji+Dhamaura	Omprkash Kumar	9523749097
2	Bihar	W.Champaran	Gaunaha	Dhanauji+Dhamaura	Rukesh Kumar	8969931845
3	Bihar	W.Champaran	Gaunaha	Matiariya+Mahui	Brij Kumar	9199368583
4	Bihar	W.Champaran	Gaunaha	Matiariya+Mahui	Ashutosh Kumar	7762908256
5	Bihar	W.Champaran	Lauriya	Telpur	Shakil Ahmad	8521366903
6	Bihar	W.Champaran	Sikta	Kathiya Mathiya	Ramdev Kumar	7761951243
7	Bihar	W.Champaran	Sikta	Sirswa Bazar	Fulshrif Ansari	8651933439
8	Bihar	W.Champaran	Mainatar	Damarapur	Sunil Kumar Ram	9661018523
9	Bihar	W.Champaran	Mainatar	Barwa	Raju Kumar	8521920400
10	Bihar	W.Champaran	Mainatar	Rampur	Mukesh Kumar	9955604330
11	Bihar	W.Champaran	Mainatar	Chauhata	Ramu Kumar	9525332130
12	Bihar	W.Champaran	Ramnagar	Shakhuhani	Pradeep Kumar	9546339471
13	Bihar	W.Champaran	chanpatiya	lohiyaria	Khub Lal	9430572251
14	Bihar	W.Champaran	Lauriya	Lauriya	Nazibull Hasan	9852001492
15	Bihar	W.Champaran	Sikta	Katia Matia	Vikas Saheni	7482024460

***\*In West Champaran, total 12 SPs agreement signed and rest 8 SPs agreement is under process.***



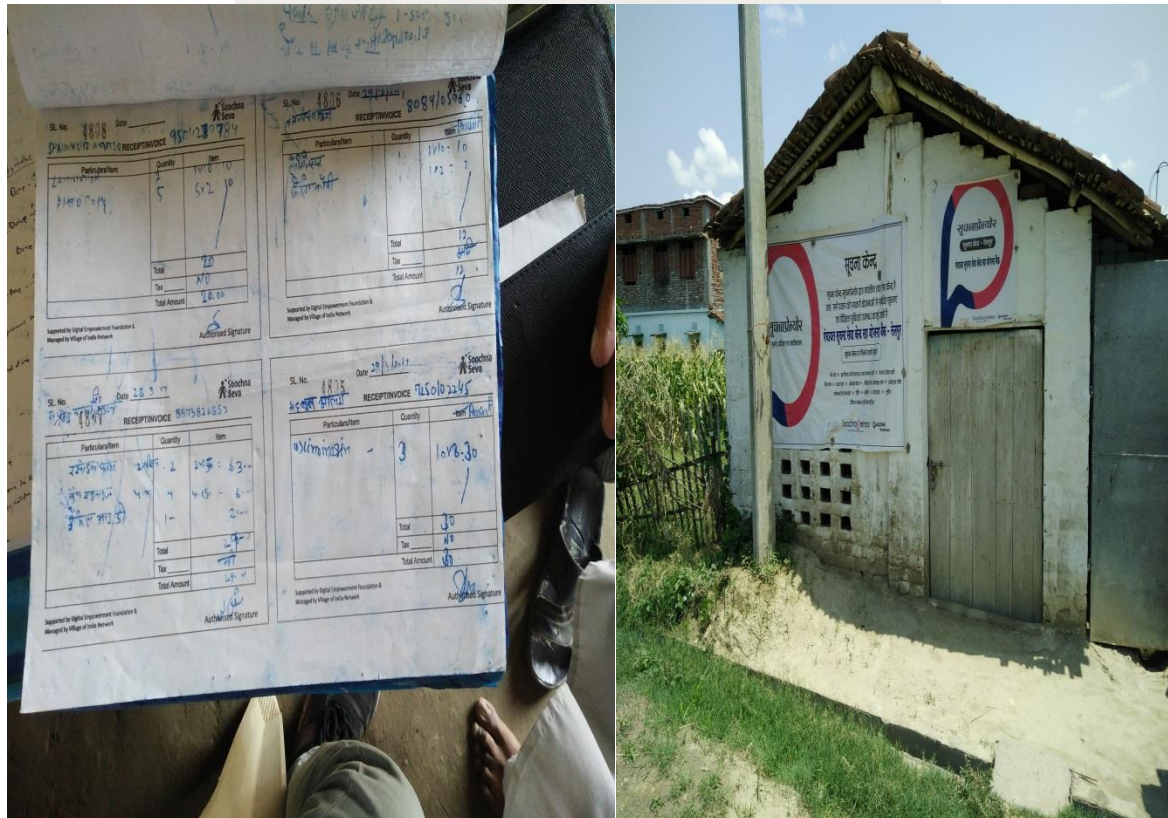


Figure 1.3- we Visited Tailpur panchayat with SP coordinator to see the office location and revenue record. The office location we found inside the village which was not easy to visible, we suggested Mr. Shakeel and Mr. Najeeb (SP) to find other location preferably in main market whether peoples easily see and access the services. They said they had been already found a place and after eid they will shift the office.

We checked their records like revenue register, beneficiaries register, we found the entire record well maintained and updated. The SPs invested from his pocket and bought printer, laptop, inverter, fan and started the digital services for villagers, after every service they gave receipt to customer. The panchayat have a geo, airtel, idea connectivity.

The tailpur panchayat have a majority of Muslim community, we have observed many government schemes still unseen by peoples, we suggested to SPs to find scholarship schemes through Mera App and spread information among peoples.



Figure 1.4- Next we visited Damrapur Panchayat, Mainathand block, there we met young, dynamic Mr. Sunil who is running SP center since 6 month, he bought, old printer, laptop, inverter and giving digital services to citizens. He also collaborates with PNB bank and getting bulk photocopy order. His monthly earning is 6,000 to 7500. Also he connected with one Vasudha Kendra, he helps villagers to apply PAN card and Aadhar card through kendra.

The majority of population here belongs to schedule caste. Lot of State/ Central government schemes is available to support them to improve their life standard but due to lack of information and interest, they are far away from the benefits. Sunil is helping them to bridging the information gap and connecting them with benefits. So far he has collected 55 beneficiaries record which is in under process for next stage.





Figure 1.5- to taking forward to our visit we reached Dhamaura panchayat, Gaunaha Block, we met Mr. Rukman and Mr. Om Prakash, the good point was panchayat allowed them to open office in panchayat bhawan so we visited to see the location, the area and infrastructure was good, but electric city was lack, also the building was situated inside the village so we suggested to SPs to find a other location in main market so that peoples easily access the services.



Figure 1.6- Community meeting in Tailpur panchayat, around 80 peoples participated in meeting including Gram Pradhan, there we discussed about our purpose and work. We noticed peoples zeal, some of them had ask like how SP will work, then we explained them about our SP center



which will be physically present in nearby panchayat/ market, where peoples can come and get the scheme related information through Mera App also center will provide e governance and digital services. We distributed them a soochna Seva pamphlet. Peoples asked us to share a success story in similar work, we told them about how PDS irregularity stopped by soochna Sewak in Guna district, peoples aware to use RTI to get information from government departments.

Gram Pradhan gave us hope to help in every path, we also told peoples to show a success story video for motivation and more understanding.

### Action Plan for April to June 2017

SERIAL NO.	ACTIVITY HEAD	UNITS	ESTIMATED OUTPUT
1.	Workshop / Training / Orientation with SoochnaPreneurs covering all project districts	6	At least 6 workshops/orientations / training with SPs in all project sites
2.	Project staff orientation / workshop	6	At least 6 project staff management team workshops
3.	Customer / community engagement	50	At least 50 community engagement / outreach activities in all 25 block locations
4.	Beneficiary Registration	5000	New registration
5.	Beneficiary getting Benefits	2000	Follow up of last quarters and new ones
6.	Government meetings	12	At least 12 meetings / discussion overall covering all districts
7.	Revenue generation	\$50 per month by each SP	Approx. \$50 be earned by each SP / centre
8.	Schemes added in App	30 from all 5 States	New schemes integration in the App in local language
9.	App used	200	App users old and new
10.	Travel	At least 1 central travel to all district locations = 6 visits	The project team in Delhi to visit project locations in all 6 districts
11.	Visibility	At least 6 visibility event	At least 1 such event in every district highlighting the significance and importance of the programme

<b>12.</b>	Stories	30	At least 5 new and encouraging stories from each district
<b>13.</b>	New partnership integration	2	At least 2 partnerships enabled between service providers and the project team / SPs
<b>14.</b>	Website updation	At least 5 new items	At least 5 new features uploaded in the site.

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